Government of Pakistan
National Information Technology Board

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F. No. NITB-4(54)/2024/18

Islamabad, the 03rd of January, 2024

OFFICE MEMORANDUM

Subject: **PRE-BID MEETING FOR THE TENDER OF "PROCUREMENT OF FIREWALL LICENSES AND SUPPORT SERVICES".**

    The undersigned is directed to intimate that the "Procurement of Firewall Licenses and Support Services". Pre-bid meeting will be held on **Thursday, 04th of January 2024 at 02:00 PM** in the Committee Room of the National Information Technology Board (NITB) under the Chairmanship of Chief Executive Officer.

2.   The committee member are requested to make it convenient to attend the meeting at the given time and venue.

(Imran Ahmed)
Deputy Director (Admn)

Distribution: -

1. CEO, NITB, Islamabad.
2. Director General (Admn), NITB, Islamabad.
3. Director General (SP & CS), NITB, Islamabad.
4. Director (F&A), NITB, Islamabad.

Q No. 01   As Mentioned in the tender documents there are two lots:

Lot 1: Renewal of Licenses/subscription and support services and

Lot 2: Support services, and maintenance of passive infrastructure for 2829 node network

Can you please confirm these lots will be awarded to single bidder or the lowest one in each Lot? As these are 2 Lot but financial will be considered the sum of both the Lots.

Ans: Yes, both lots will be awarded to a single bidder who quotes the lowest. However, as mentioned in the RFP Lot 02 is optional and may not be awarded.

Q No. 02   As proposal validity is 90 days but reference to Clause 6.II.f which stated that "the prices offered must be locked under this RFP/resultant contract till September 2024 or 210 days after signing of the contract whichever comes later". Please explain.

Ans: There is a 90-day Bid validity period, which indicates that the received bids will be valid for 90 days. Whereas the quoted price will be locked under this RFP/resultant contract till September 2024, or 210 days after contract signing whichever is later of the two dates.

Q No. 03   Support Services (SLA) is on-site or remote support on these 32 x Ministries/Divisions?

Ans: The support services (SLA) are required on both i.e. site and remote.

Q No. 04   Reference to SLA Claus kindly re-confirm that the following Hardware repair/Replacement (RMA) for this 32 x Ministries/Division equipment is NBD (Next Business Day)/4 hours.

Sr. No	Items	Qty
01	Palo Alto Firewall PA 850	02
02	Palo Alto Firewall PA 820	30
03	Extreme Networks X440-G2-12t10GE4 L3, 12 Port	22
04	Extreme Networks X440-G2-24t10GE4 L3 24 Port	08
05	Extreme Networks X440-G2-24t10GE4 L2 24 Port	53
06	Extreme Networks X440-G2-48t10GE4 L2 48 Port	51

Ans: In case the services are needed during office hours, the response time is within four hours, and after office hours, the response time is within the next business day, including repair/replacement of (RMA) for 32 x Ministries/Divisions.