



NATIONAL INFORMATION TECHNOLOGY BOARD
(NITB)



CORRIGENDUM

Supply of Hardware/Software Licenses and Support

1. National Information Technology Board (NITB) invited the bids for “Supply of Hardware/Software Licenses and Support” through tender notice published on newspapers on 15th May, 2015 and PPRA website on 14th May, 2015. The tender document was uploaded on NITB’s website.
2. The Corrigendum is to notify the following
 - i. The quantities of items have been added at Annexure-II
 - ii. Warranties detail has been modified at Annexure-II
 - iii. Wireless Network Category has been separated from Firewall Category
 - iv. The amended tender document is available at NITB’s Website www.nitb.gov.pk

Deputy Director (Admn)

National Information Technology Board (NITB)

Ph. # 051-9265048, 051-9264218



NATIONAL INFORMATION TECHNOLOGY BOARD

Request for Quotation (RFQ)

For

Supply of Hardware/Software Licenses and Support

Government of Pakistan

Ministry of Information Technology & Telecommunications

NATIONAL INFORMATION TECHNOLOGY BOARD

www.nitb.gov.pk

May, 2019

General Terms & Conditions

1. Scope of Work, Timeframe and penalties

- 1.1 Supply of Hardware/Software Licenses and Support at the PM Office, Islamabad through NITB, Islamabad.

S#	Milestone	Time Period
1	<p>IBM Software Subscription and Support Renewal Annual Subscription & Support (24x7 onsite) of IBM BigFix Patch, QRadar SIEM including Software Install, Event Capacity, Flows Capacity, High Availability, Software Node, Vulnerability Manager, Network Security XGS4100: SSL Inspection last but not least Flexible Performance Upgrade.</p> <p>Optimization of SIEM, XGS and patch management as per client requirement.</p> <p>SOC Monitoring of SIEM for any thread/incident.</p> <p>Antivirus License renewal along Annual Subscription & Support of Kaspersky Endpoint Security for Business ADVANCED.</p> <p>Firewall Annual hardware/software 24x7 onsite support of Juniper SRX345 Services Gateway</p> <p>Wireless Network Annual hardware/software 24x7 onsite support of Ruckus ZONEDIRECTOR 1200 with APs.</p> <p>UPS Annual hardware and batteries 24x7 onsite support of ABLEREX MS 6KVA</p>	4 to six weeks from date of signing of contract/issuance of purchase order

2. About responding organizations-ROs

- 2.1. The Responding Organization-RO must be registered with Sales Tax Registration Department and should be in possession of valid NTN number. Copies of the certificates must be provided with the bid.
- 2.2. The RO must provide on letter head, Name of organization, details of offices across Pakistan and location of Head office, size of company (number of employees), number of years of being incorporated (at least last **03 years in existence**). List of certified and dedicated service Engineers/technicians should be provided.
- 2.3. The RO to provide information as per template available at Annexure I, II and III.
- 2.4. The RO may not propose any kind of refurbished, Used, End of Life, and Near End of Life equipment /components in their proposals.

- 2.5. The RO shall be responsible for payment of any duties/taxes etc. that are imposed by the GOP during the currency of the project. The bided price MUST be inclusive of all taxes. The RO is hereby informed that the Government shall deduct tax at the rate prescribed under the tax laws of Pakistan, from all payments for services rendered
- 2.6. by any responding organization who signs a contract with the Government.
- 2.7. The RO shall be certified direct partner/authorized distributor/authorized reseller of the Original Manufacturer for **past 02 years at least**.
- 2.8. Onsite installation & relevant services to be provided by the vendor.
- 2.9. Financial capability and yearly growth rate (business revenue) in past 02 years.
- 2.10. RO must provide value, size and nature of projects done in past 02 years at least with respect to quoted products.
- 2.11. RO must be in IT business for last three (03) years at least.
- 2.12. RO should have successfully completed three (03) similar projects in size, nature & value of the quoting items.

Preparation of Bids

- 2.13. The Bid Bond to be enclosed in a separate envelope, labelled as "Bid Bond", and which should be sealed. **It must be ensured that bid bond should not be in the same envelope as the financial proposal. In the technical bid, RO must confirm on company's letter head that the Bid Bond is being submitted as required by NITB.**
 - 2.14. Envelope for financial proposals should clearly mark: "Financial Proposal". Two hard copies of Technical Proposal and Financial proposal are required. **Soft copies of both Technical proposal and financial proposal must be provided along with bid envelopes in inerasable format.**
 - 2.15. Main Envelope for Technical proposal should clearly mark "Technical Proposal". Main envelope for technical proposal should contain 02 hard copies and 02 soft copies of the technical proposal (each being physically separated, bound, sealed and labelled as "Technical Proposal"). Each envelope should contain similar supporting documents.
 - 2.16. **Detail of technical specifications is attached at Annex-II. Initial evaluation/screening will be done as per Annex I; whereas, technical evaluation as per Annex III. Responding Organizations should provide all details in required templates provided under:**
 - 2.16.1. **Annexure-I for Initial Screening**
 - 2.16.2. **Annex-III for technical evaluation (technical proposal envelope)**
 - 2.16.3. **Annex- IV for financial evaluation (in the financial proposal envelope).**
 - 2.17. Responding Organizations should duly fill in and submit the **Bid Forms** (01, 02, 03, 04, 05)
 - 2.18. Responding Organizations may quote any items in Lot or bid for all lots.
 - 2.19. A bid bond, in the shape of a Bank Draft/Pay Order in the name of Project Director, National Information Technology Board, equivalent to 2% of the total cost of bid should be submitted along with the tender.
 - 2.20. RO shall submit and affidavit that it is not blacklisted by any Federal, Provincial Public sector organization.
 - 2.21. RO must provide at least three (03) Successfully delivery and performance certificates from the previous customers.
 - 2.22. All proposal and price shall remain valid for a period of **120 days** from the closing date of the submission of the proposal. However, the responding organization is encouraged to state a longer period of validity for the proposal.
 - 2.23. All currency in the proposal shall be quoted in Pakistan Rupees (PKR).
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- 2.24. The successful vendor shall be required to deposit in the form of a Bank Guarantee, a Performance Bond upon execution of the contract, a sum equivalent to **ten percent (10%)** of the contract value, this Bank Guarantee shall be issued by a scheduled bank operating in Pakistan and shall be kept valid from the date of issue, and should cover the warranty period after all contractual obligations have been fulfilled.
- 2.25. Hardware equipment should have one **(01)** year local warranty or as mentioned in technical specification, including parts and Labour with onsite support.
- 2.26. The end user licenses, end user warranties and end user contracting support services will be in the name of Customer, for all the equipment and Software loaded on the equipment delivered during the course of the project.
- 2.27. All equipment should be supplied through verifiable distribution channels. Vendor must have an operational office in Rawalpindi/Islamabad and must be able to provide 24x7 onsite support.
- 2.28. RO should clearly indicate the duration of delivery (MUST be in requested timeframe) of equipment after the award of contract.

Pre-Bid Conference:

- 2.29. A Bidders' conference will be held in the premises of National Information Technology Board, on below mentioned address on **Dated 20th May 2019 at 11:00 AM**. All queries relating to RFQ should be faxed or e-mailed to administrator@pmo.gov.pk at least 02 days before the bidders' conference. Answer to the submitted queries shall be given on priority basis in the conference.

Submission of Bids

- 2.30. Proposals shall be delivered by hand or courier so as to reach the address given below by the last date indicated for submission. PROPOSALS RECEIVED BY FAX OR EMAIL SHALL NOT BE ACCEPTED.
- 2.31. **Deputy Director (Admin)** National Information Technology Board, Plot no 24-B, Street No 6, Sector H-9/1, Islamabad. Phone: 051-9265048, 051- 9204218, 051-9008267 **Fax 051-9265376**
- 2.32. Bids may be submitted to undersigned in a SEALED CONFIDENTIAL COVER at the address given above latest by dated **30th May 2019 at 1030hrs**. Technical bids will be opened on the same date and venue at **11:00hrs** in front of bidders.
- 2.33. Date and time for the opening of the Financial Bids, after thorough technical evaluation of the bids, shall be communicated to the technically qualified bidders only, whereas the Financial bids of technically disqualified bidders shall be returned un-opened. In this connection, see PPRA Rule: 36(b) in general and PPRA Rule: 36-b(viii) in particular.

3. Award of Contract

3.1. Acceptance of Bid and Award Criteria

The bidder after qualifying through given criteria in Annexure I will be called in for financial opening. In financial opening the lowest bidder will be selected as per PPRA rules, if not in conflict with any other law, rules, regulations or policy of the Government of Pakistan, shall be awarded the Contract, within the original or extended period of bid validity

3.2. Procuring Agency's Right over quantities at the time of Award

The Procuring Agency reserves the right at/after the time of award of Contract to increase or decrease, the quantity of goods up to 15% as originally specified in the Schedule of Requirements (Annexure-I) without any change in unit price or other terms and conditions. Payment will be made for the items actually delivered as per rate per unit provided by the bidder.

3.3. Notification of Award

5. Implementation & Payment Schedule

	Milestone	Time Period	Payment
1.	Supply, Installation, configuration and testing of Equipment (Hardware/Software)	Six (06) to Eight (08) Weeks from the date of signing of contract / issuance of purchase order.	100%
2.	End of performance Guarantee	Performance Guarantee will have to be provided to cover the warranty period of the hardware as mentioned in Technical Specification from the date of successful testing and acceptance.	Release of Performance Guarantee

Evaluation Criteria

Bids evaluation shall be subject to 100% compliance to the following criteria for Vendors qualification:

General terms and conditions compliance	Clause	Yes/No
1) The Responding Organization-RO must be registered with Sales Tax Registration Department and should be in possession of valid NTN number. Copies of the certificates must be provided with the bid.	2.1	
2) The RO shall be certified direct partner/authorized distributor/authorized reseller of the Original Manufacturer for <u>past 02 years at least.</u>	2.6	
3) Financial capability and yearly growth rate (business revenue) in past 02 years		
4) RO must be in IT business for at least last two (03)years.	2.10	
5) RO should have successfully completed three (03) similar projects in size, nature & value of the quoting items.	2.11	
6) A bid bond, in the shape of a Bank Draft/Pay Order in the name of Project Director, National Information Technology Board, equivalent to 2% of the total cost of bid should be submitted along with the tender.	2.18	
7) RO shall submit and affidavit that it is not blacklisted by any Federal, Provincial Public sector organization	2.19	
8) All equipment should be supplied through verifiable distribution channels. Vendor must have an operational office in Rawalpindi/Islamabad and must able to provide 24x7 onsite support.	2.27	
The product must be compliant to the technical specifications mentioned in Annexure-II		

Evaluation & Award Committee will verify the compliance with specifications mentioned in Annexure-II

Annexure-II

Technical Specification

Category	S.No	Items	Qty
IBM Software Subscription and Support Renewal	1	IBM BigFix Patch Client Device SW Subscription & Support Renewal 24 Month	250
	2	IBM QRadar Software Install SW Subscription & Support Renewal 24 Months	1
	3	IBM QRadar Event Capacity 1K Events Per Second SW Subscription & Support Renewal 24 Months	1000 EPS
	4	IBM QRadar Flows Capacity 25K Flows Per Minute SW Subscription & Support Renewal 24 Months	25K Flows
	5	IBM QRadar High Availability Software Install SW Subscription & Support Renewal 24 Months	1
	6	IBM QRadar Software Node Install SW Subscription & Support Renewal 24 Months	1
	7	IBM Security QRadar Vulnerability Manager Add-On 60XX Install SW Subscription & Support Renewal 24 Month	1
	8	IBM QRadar Network Security XGS4100 - Add-On Software - SSL Inspection - Primary - Install Software Subscription and Support Renewal 24 Month	1
	9	IBM QRadar Network Security XGS4100 - Add-On Software - Flexible Performance Upgrade - Primary - Appliance Install Software Subscription and Support Renewal 24 Month	1
	10	IBM QRadar Network Security XGS4100 - Primary Appliance Install Appliance Maintenance + Subscription and Support Renewal 24 Month	1
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and license renewal for 2 Year	
Antivirus	1	License renewal along Subscription & Support of Kaspersky Endpoint Security for Business ADVANCED 24 months.	250
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and license renewal for 2 Year	

Firewall	1	Annual hardware/software onsite support of Juniper SRX345 Services Gateway	2
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and hardware replacement warranties	
Wireless Network	1	Ruckus ZONEDIRECTOR 1200 (Qty 2) with 31 x APs and 60 licenses on Zone Director 1200	2 x ZoneDirector 31 x APs
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and hardware replacement warranties	
UPS	1	ABLEREX MS 6KVA Annual hardware and batteries onsite support	2
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and hardware replacement warranties	

Annexure-III

Comparative Statement of Technical Specification of the Quoted Items

Category	S.No	Items	Qty	Specification of the Quoted Item (Filled by Bidder)
IBM Software Subscription and Support Renewal	1	IBM BigFix Patch Client Device SW Subscription & Support Renewal 24 Month	250	
	2	IBM QRadar Software Install SW Subscription & Support Renewal 24 Months	1	
	3	IBM QRadar Event Capacity 1K Events Per Second SW Subscription & Support Renewal 24 Months	1000 EPS	
	4	IBM QRadar Flows Capacity 25K Flows Per Minute SW Subscription & Support Renewal 24 Months	25K Flows	
	5	IBM QRadar High Availability Software Install SW Subscription & Support Renewal 24 Months	1	
	6	IBM QRadar Software Node Install SW Subscription & Support Renewal 24 Months	1	
	7	IBM Security QRadar Vulnerability Manager Add-On 60XX Install SW Subscription & Support Renewal 24 Month	1	
	8	IBM QRadar Network Security XGS4100 - Add-On Software - SSL Inspection - Primary - Install Software Subscription and Support Renewal 24 Month	1	
	9	IBM QRadar Network Security XGS4100 - Add-On Software - Flexible Performance Upgrade - Primary - Appliance Install Software Subscription and Support Renewal 24 Month	1	
	10	IBM QRadar Network Security XGS4100 - Primary Appliance Install Appliance Maintenance + Subscription and Support Renewal 24 Month	1	
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and license renewal for 2 Year		
Antivirus	1	License renewal along Subscription & Support of Kaspersky Endpoint Security for Business ADVANCED 24 months.	250	

		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and license renewal for 2 Year		
Firewall	1	Annual hardware/software onsite support of Juniper SRX345 Services Gateway	2	
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and hardware replacement warranties		
Wireless Network	1	Ruckus ZONEDIRECTOR 1200 (Qty 2) with 31 x APs and 60 licenses on Zone Director 1200	2 x ZoneDirector 31 x APs	
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and hardware replacement warranties		
UPS	1	ABLEREX MS 6KVA Annual hardware and batteries onsite support	2	
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and hardware replacement warranties		

Annexure IV

Format for Financial Proposal

Category	S.No	Items	Qty	Unit Price (Inclusive of all applicable taxes)	Total Cost (Inclusive of all applicable taxes)
IBM Software Subscription and Support Renewal	1	IBM BigFix Patch Client Device SW Subscription & Support Renewal 24 Month	250		
	2	IBM QRadar Software Install SW Subscription & Support Renewal 24 Months	1		
	3	IBM QRadar Event Capacity 1K Events Per Second SW Subscription & Support Renewal 24 Months	1000 EPS		
	4	IBM QRadar Flows Capacity 25K Flows Per Minute SW Subscription & Support Renewal 24 Months	25K Flows		
	5	IBM QRadar High Availability Software Install SW Subscription & Support Renewal 24 Months	1		
	6	IBM QRadar Software Node Install SW Subscription & Support Renewal 24 Months	1		
	7	IBM Security QRadar Vulnerability Manager Add-On 60XX Install SW Subscription & Support Renewal 24 Month	1		
	8	IBM QRadar Network Security XGS4100 - Add-On Software - SSL Inspection - Primary - Install Software Subscription and Support Renewal 24 Month	1		
	9	IBM QRadar Network Security XGS4100 - Add-On Software - Flexible Performance Upgrade - Primary - Appliance Install Software Subscription and Support Renewal 24 Month	1		
	10	IBM QRadar Network Security XGS4100 - Primary Appliance Install Appliance Maintenance + Subscription and Support Renewal 24 Month	1		
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and license renewal for 2 Year			
Antivirus	1	License renewal along Subscription & Support of Kaspersky Endpoint Security for Business ADVANCED 24 months.	250		
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and license renewal for 2 Year			
Firewall	1	Annual hardware/software onsite support of Juniper SRX345 Services Gateway	2		

		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and hardware replacement warranties			
Wireless Network	1	Ruckus ZONEDIRECTOR 1200 (Qty 2) with 31 x APs and 60 licenses on Zone Director 1200	2 ZoneDirector 31 x APs		
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and hardware replacement warranties			
UPS	1	ABLEREX MS 6KVA Annual hardware and batteries onsite support	2		
		Warranties and Support: 2 year onsite local support (within 2 hours on Critical) and international support and hardware replacement warranties			

BidRefNo. _____

Date of the Opening of Technical Bid

Letter of Intent

Name of the Tender :{ _____ }

To: [The Project Director, National Information Technology Board, Islamabad]

Dear Sir

Having examined the bidding documents, we offer to supply and deliver the Goods under the above-named Contract in full conformity with the said bidding documents and at the rates/unit prices described in the price schedule provided in Financial Bid or such other sums as may be determined in accordance with the terms and conditions of the Contract. The above amounts are in accordance with the Price Schedules attached herewith and are made part of this bid.

We undertake, if our Financial Bid is accepted, to deliver the Goods in accordance with the delivery schedule specified in the schedule of requirements.

If our Financial Bid is accepted, we undertake to provide a performance security/guarantee in the form, in the amounts, and within the times specified in the bidding documents.

We agree to abide by this bid, for the Bid Validity Period specified in the bidding documents and it shall remain binding upon us and may be accepted by you at any time before the expiration of that period.

Until the formal final Contract is prepared and executed between us, this bid, together with your written acceptance of the bid and your notification of award, shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest or any Financial Bid you may receive. We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in Pakistan.

Dated this [insert:number] day of [insert: month],[insert:year].

Signed:

In the capacity of [insert: title or position]

Duly authorized to sign this bid for and on behalf of [insert: name of Bidder]

Name of the Firm
 Bid Reference No: _____
 Date of opening of Bid.

Documentary Evidence for Determining Eligibility of the Bidders & Evaluation of bids. Bidders should only initial against those requirements that they are attaching with the form. Bidders are required to mention the exact page number of relevant document placed in the Bid. Bidders are advised to attach all Supporting documents with this form in the order of the requirement as mentioned in column-1.

Required Documentation	Signature of Bidder	Supporting Document's Name	Page Number in the Bid
NTN Certificate			
GST Certificate			
On Active Tax Payers List of FBR			
Growth Rate of Past 05 years			
Registration/Incorporation/Business Certificate			
Complete Company profile			
Operational Office in Islamabad			
Evidence of Firm's Last 3-Years Performance (Projects of similar nature)			
Affidavit: bidder is not blacklisted by any Federal, Provincial Public sector organization.			
OEM's authorization letter.			
Bid Validity period of 150 days			
Compliance with schedule of requirements			
Submission of required amount of bid security with Financial Bid			
Compliance with Tech Specifications			
OEM warranty: 03-year & onsite support			
Technical brochures/data sheets			
Original Bidding Documents duly signed/stamped			

MANUFACTURER'S AUTHORIZATION*

To: [Project Director, National Information Technology Board, Islamabad]

WHEREAS [name of the Manufacturer] who are established and reputable Manufacturers of [name and/or description of the goods] having factories at [address of factory] do hereby authorize [name and address of Supplier/Agent] to submit a bid, and subsequently sign the Contract with you against the Invitation for Bids (IFB) No. _____ for the goods manufactured by us.

We here by extend our full guarantee and warranty as demanded for the goods offered for supply by the above firm against this Invitation for Bids.

Signature: -----

Designation: -----

Official Stamp: -----

*This letter of authority should be on the letter head of the Manufacturer and should be signed by a person competent and having the power of attorney to bind the Manufacturer. It should be included by the Bidder in its bid.

Firm's Past Performance.

Name of the Firm: _____

Bid Reference No: _____

Date of opening of Bid:

Name of the Client/Institution	Purchase Order No.	Description Of Order	Value of Order	Date of Completion	Work Completion Certificate by client

Bidders may use additional Sheets if required.
All certificates are to be attached with this form.

Performance Guarantee

To: [Project Director, National Information Technology Board, Islamabad]

Whereas [Name of Supplier] (hereinafter called "the Supplier") has undertaken, in pursuance of Contract No.[number] dated [date] to supply [description of goods] (hereinafter called "the Contract"). And whereas it has been stipulated by you in the said Contract that the Supplier shall furnish you with a Bank Guarantee by a scheduled bank for the sum of 10% of the total Contract amount as a Security for compliance with the Supplier's performance obligations in accordance with the Contract.

And whereas we have agreed to give the Supplier a Guarantee:

Therefore, we here by affirm that we are Guarantors and responsible to you, on behalf of the Supplier, up to a total of [Amount of the Guarantee in Words and Figures] and we undertake to pay you, upon your first written demand declaring the Supplier to be in default under the Contract and without cavil or argument, any sum or sums within the limits of [Amount of Guarantee]as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the _____ day of_ _____ , 2018/2019

Signature and Seal of the Guarantors/ Bank

Address:

Date:
