Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
1	Bidding currency is PKR, considering the services & goods involved in this scope of work, if any consortium partner is added, that might be an international company, then we have to quote prices in USD. We request NITB to allow USD currency submission.	Infotech		Bidding Currency is PKR
2	No template for bid security & performance security (format) is provided in the RfP. We have an understanding that bidders can use their standard formats. Please confirm	Infotech		Use Standard format
3	There are multiple scope duplication/overlapping across and inside BRSDs for Senate, NA and MoPA e.g. E-parliament as overall solution name as well it is mentioned as a component in National Assembly BRSD scope document. Similarly Visitor Management NA is listed as a separate module with listing number 55 in additional modules while same has been listed as serial number 47 in Section 2.3.5. There are multiple other overlapping and duplications across BRSDs as well as inside BRSDs. It is highly recommended that a Corrigendum be issued in relation to the already published RFP/BRSDs after detailed verification and removal of potential overlapping and duplications as this can result in wrong cost and time estimations.	Care (pvt) Ltd		Bidders are required to develop modules as mentioned in RFP.
4	What level of hardware Sizing is required? •Data Servers and Data Center Network equipment only •All Communication Setup including media, bandwidth, communication and security equipment between inter-entities and intra-entities like NA, MOPA and Senate Required to be provisioned in hardware sizing? •Details of existing Client Side Hardware and accessories provided along with list of requirement of client side hardware? Confirmation required if sizing of client side hardware is also required to be included hardware design?	Care (pvt) Ltd		Vendor may suggest hardware sizing as per their submitted technical proposal.
5	What will be license cost model for Third party components along with SLA? Will vendor pay CAPEX plus SLA/renewal costs if any e.g. DB Engine, Digital Signing Server etc?	Care (pvt) Ltd		Bidder will bear the cost of third party licenses/SLA during the development phase.

Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
6	Is there a requirement to have separate setup for NA, Senate and MoPA or common data center sharing servers are good enough? Hardware quantity may change accordingly.	Care (pvt) Ltd		Bidder may come up with suggestions in Technical Proposal.
7	It is recommended to divide overall solution into multiple phases with each phase having set of modules as per respective nature of criticality and priority and divide overall project over 4-5 years to make it time, resource and cost wise more efficient and effective. Is NITB planning to restructure the delivery plan along with deadline extension for RFP submission?	Care (pvt) Ltd		As per revised RFP
8	Since the project has the significant importance at national level, therefore NITB must consider and ensure the support service for minimum 3 years. The cost of support services shall be quoted separately in the financial proposal.	Telconet	2.6.4 Technology Transfer (The vendor will be bound to deliver complete technology and to provide running development environment of the latest release. The Vendor shall be bound to provide the support operational services for one year after the Final Acceptance Certificate).	As per revised RFP
9	Kindly provide the details for implementing the possibility for commenting on legislative materials during the legislative life-cycle?	Telconet	BRSD Document (Solution Architecture Design)	Details can be obtained from uploaded BRSD.
10	Can user automatically generate user's tasks for execution of tasks? Then the tasks management component will inform via Dashboard-over critical tasks and tasks? Please correct if our understanding is true.	Telconet	BRSD Document (Solution Architecture Design)	Yes, understanding is correct. e-Parliament shall automatically generate users ' tasks. Tasks management component shall inform via Dashboard-over critical tasks and tasks.

Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
11	Please provide the details of requirement for finding materials and documents that apply to the search tool and access to stored documents in the e-Parliament database?	Telconet	BRSD Document (Solution Architecture Design Requirement)	Details will be shared later.

Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
12	What are specific requirements of e-parliament Dashboard? We need to know prior to bid submission as it impact on overall solution design and timelines?	Telconet	BRSD Document (Solution Architecture Design Requirement)	Dashboards are to be developed with the following understanding. However, may be modified later as per end user input/feedback The Dashboard may notify of important business events, to quickly access details and view the upcoming activities. The Dashboard can be listed but not limited to following categories of information: These can be scheduled activities for the day; planned activities for the upcoming period; notifications of tasks that need to perform user; notifications concerning the progress of legislative materials workflows related to the user; deadline notifications of completion of the tasks assigned to the user; notifications concerning the progress of legislative materials that are waiting for approval from the user; overview of all legislative materials in a certain point of workflow progress; quick access to most recently used legislative materials by the user; quick access to mostly used legislative materials by the user; list of all publicly available legislative materials available in the e-Parliament. E-Parliament shall display on the Dashboard only relevant business events and data functionalities that are available per rights and roles of each authorized user. Dashboard will group the information per category in a form of aggregated value indicators (e.g., Materials for debate 20; Materials for registration-41; etc.) which will contain hypertext reference to the relevant object."

Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
13	Is there specific requirements needed to implement the mechanism for reviewing the contents of the workspace within e-Parliament?	Telconet	BRSD Document (Solution Architecture Design Requirement)	As per uploaded BRSD
14	Kindly provide the detail requirements for implementing the mechanisms for editing and processing documents within e-Parliament ?	Telconet	BRSD Document (Solution Architecture Design Requirement)	As per uploaded BRSD

Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
15	Kindly provide the list of requirements for document generation and reports?	Telconet	BRSD Document (Solution Architecture Design Requirement)	The e-Parliament system needs to deliver a reporting functionality for administrative roles of Parliament to monitor the activity of subdivisions and employees and ensure that e-Parliament is used and required in the context of the entire system, including: Statistics on every legislative object; workflows' progress; user activity; permissions and security; The system shall have a set of reports based on audit and analysis activity intended to e-Parliament, on level of authorized user specifically, subdivision or overall: • Report of performance (number of sessions present/absence, number of legislative initiatives, a number of amendments proposed, the number of requests that are sent, the number of requests in arrears, productivity indicators, etc.) • Performance report parliamentary faction. • Performance report of work of the Parliament's Committees. • Report of the Secretariat of the subdivision of the Parliament. • Performance report for the entire whole parliamentary legislature. • The performance report of the Secretariat of the Parliament. • Lists of documents under development, prepared in late for a fixed period of time. • Performance indicators; • E-Parliament reporting platform shall be used for the purpose of extracting editable printable version of documents.

Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
16	What are specific requirements for approval decision in the e-parliament system?	Telconet	BRSD Document (Solution Architecture Design Requirement)	As per uploaded BRSD
17	Please confirm if Mobile app must be approved and published and be part of the official stores of Apple and Google (Apple Store and Google Play).	Telconet	BRSD Document (Solution Architecture Design Requirement)	yes, confirmed
18	What are specific e-Parliament legislative processes and parliamentary control functional requirement to implement in the system? Like Legislative materials, Legislative processes, Amendments, Parliamentary questions etc.	Telconet	BRSD Document (Solution Architecture Design Requirement)	As per uploaded BRSD
19	What are key requirement/ details of e-Parliament parliamentary work? Like Session, Parliamentary agenda, Committee meetings, Committee agenda etc.	Telconet	BRSD Document (Solution Architecture Design Requirement)	As per uploaded BRSD
20	We need to understand the specific roles of e-Parliament administration and configuration like Central Administration and Configuration subsystem, Managing users, roles, groups and rights, Permission management, document template, Auditing , notification configuration etc.	Telconet	BRSD Document (Solution Architecture Design Requirement)	As per uploaded BRSD
21	Is there specific requirement related to user Authentication and User Authorization, Notifying users, Event recording?	Telconet	BRSD Document (Solution Architecture Design Requirement)	Mentioned in RFP 4.7
22	Please provide the full detail of public web portal and its integration with the e-Parliament system?	Telconet	BRSD Document (Solution Architecture Design Requirement)	As per uploaded BRSD
23	What are requirement for Content Management System (CMS) for public portal?	Telconet	BRSD Document (Solution Architecture Design Requirement)	As per uploaded BRSD

Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
24	Is there any requirement of inter-party parliamentary clubs? such as the Women's Parliamentary Club.	Telconet	BRSD Document (Solution Architecture Design Requirement)	Optional
25	Please provide the full Integration details of the public portal with the e-Parliament system?	Telconet	BRSD Document (Solution Architecture Design Requirement)	As per uploaded BRSD
26	Is there any specific requirement of public portal to provide option for linking with social networks, such as Facebook, YouTube, Twitter? Also confirm the portal shall allow sharing of links from social networks / social views / sharing of photos and videos.	Telconet	BRSD Document (Solution Architecture Design Requirement)	To be decided later by the parliament/steering committee.
27	Shall public portal should support surveys?	Telconet	BRSD Document (Solution Architecture Design Requirement)	Yes, if required
28	Please confirm portal shall support real-time (live) video streaming of parliamentary sessions. Streams shall include plenary and committee sessions, press conferences and other important events? Also confirm for Website shall include multiple streaming channels?	Telconet	BRSD Document (Solution Architecture Design Requirement)	Yes, it's mandatory
29	Please provide the full requirement of Security of the public portal and e-parliament system?	Telconet	BRSD Document (Solution Architecture Design Requirement)	Please refer to RFP section 4.6 Security Architecture requirement.

Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
30	Please confirm the following out of scope of RFP? General questions: • Delivery of Servers, Storage, Networking equipment (Wired/Wireless), data center, … • Delivery of Backup, High availability and DR equipment and software. • Internet Bandwidth and Termination • Inter-Office Connectivity • Delivery of standard software licenses for Server OS and RDBMS Platform.	Telconet	BRSD Document (General Requirement)	As per revised RFP
31	Please confirm the following out of scope of RFP? National Assembly specific questions - (Based on the PICEP_NA_Vol_2-Fin version document) • Microphone Conference System & SIS System for the NA Hall • Microphone Conference System for Committee Rooms for NA • Broadcast Camera System for Assembly Hall • Hardware (tablets/wiring/…) for e-Parliament/e-Committee Systems • Video Conferencing System • Electronic Notice Board	Telconet	BRSD Document (PICEP_NA_Vol_2-Fin version document)	As per revised RFP
32	Please confirm the following out of scope of RFP? Senate specific questions – (Based on the PICEP_Senate_Vol_II-Final Version document) •Microphone Conference System & SIS System for Senate Hall •Microphone Conferencing System for Committee Room •Broadcast Camera System for Senate Hall •Hardware for E-Parliamentary & E-Committee System •Video Conferencing System •Electronic Notice Board	Telconet	BRSD Document (PICEP_NA_Vol_2-Fin version document)	As per revised RFP

Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
33	Please confirm if the Dashboard is a single place where authorized users of the system can receive notifications of important business events and be able to preview and access all modules, events and upcoming activities related to their interaction with system, as defined per user role, access level and internal processes. Also, please provide information if the system on Dashboard need to warn users about the tasks they need to perform, customized per user role and also notified users of important business events?	Telconet	RFP 10.1 Sr. No. 1310.2 Sr. No. 22 10.3 Sr. No. 11 (Executive Dashboards)	Yes, there will be notifications area on the dashboard where users of different roles can see different system events as per revised RFP/BRSD.
34	Can user automatically generate user's tasks for execution of tasks? Please confirm if task management module needs to provide flexible management tool that contains and provides access to all current and past information associated with users' tasks. Then the tasks management component will inform via Dashboard summary of the related user tasks? Please confirm if our understanding is true, or need explanation.	Telconet	BRSD Document (Solution Architecture Design)	Yes, understanding is correct. e-Parliament shall automatically generate users ' tasks. Tasks management component shall inform via Dashboard-over critical tasks and tasks.
35	Because of the complexity of the business processes, and in case approvers that are absent can lead to blocking of the important process, please confirm if system need to have implemented "out of office" functionality? In this case all of the users when is on vacation, medical leave or any other reason for out of desk, will have deputy/replacement that will cover all specific tasks and activities in the workflow process in that specific period of time.	Telconet	RFP 10.1 Sr. No. 910.2 Sr. No. 14 10.3 Sr. No. 3 (Workflow Management System)	Yes
36	Please confirm if the system needs to have one central space for saving of documents (repository)? If yes, please clarify are the content of the repository needs to be accessible to all users according to the access and roles?	Telconet	BRSD Document (Work with documents)	Yes, as per user role.
37	Out of all modules, processes and reports which are required, there is a need of clarification is it necessary or required legislation database which will brings the entities and employees to one single access point of publishing, searching and managing all the legislation materials, due to different searching categories or subcategories?	Telconet	BRSD Document (Legislative Business • Legislation database)	Yes

Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
38	According to the requirements it should be implemented Single Sign On (SSO) that enables users to enter only one set of credentials to access multiple systems. It needs additional clarification about the set of credentials to access, password security or any other way of authentication and authorization (via username and password, digital certificate or Active Directory). Also, what services should SSO support?	Telconet	RFP 4.7 (Authentication mechanism • Single Sign On (SSO))	Yes, as per user role.
39	Because the audit trail can lead to enormous growth of the logs database, by our opinion it is important to have granular selection over which objects and events are logged. If yes, it needs to be specified which events is mandatory to be audit (objects, logs, activities, integration logs, locked documents etc.) and values (old, new or both of them).	Telconet	BRSD Document (Admin panel • Audit Trail of all the actions)	All activities log should be maintained. However, details will be shared at a later stage.
40	In Section 4.1 you have presented the requirement for digital signing of XML and PDF documents based on web browser extensions. Based on our experience this kind of signing is mandatory for end user digital signing. Additionally, in order to achieve fully digital transformation and elimination of paper-based documents along with end user digital signing we suggest including server based digital signing in order to produce completely legally binding eDocument.	Telconet	RFP Document (4.2 Requirements for the level of digital signing on the Proposed solution Technology Platform)	As per revised RFP
41	As part of the document: Request for Proposal For The Development, Customization and Deployment Of National e-Parliament System (June 2022), there are requirements in the part 11.2 Technical Evaluation Criteria and Bidder's Response (page 43), No.7 – ISO Certifications, we assume there is a technical mistake with the version of the requested "ISO/ IEC 27001:2018, international standard to establish Information Security Management=2 Marks", considering the fact that the last issued version of this ISO Certificate is 2013, not 2018. Would you please confirm it is about for a technical error from your side, and the request is ISO/ IEC 27001: 2013?"	Telconet	RFP Document (11.2 Technical Evaluation Criteria and Bidder's Response (page 43), No.7)	As per revised RFP

Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
42	LEGISLATIVE BUSINESS 1. Statutory resolution, non - Statutory Resolution. Please elaborate 2. Editing Software in Debate Management. Please specify 3. Paras Management in Public Accounts Committee Management Module. Please elaborate 4. Parliamentary Friendship groups in Inter-Parliamentary Relations Management. Please elaborate Additional Modules: Please elaborate following modules 1. Parliamentary Committee 2. PAC Implementation 3. E-Parliament System 4. E-Committee 5. Digital Service Book 6. Miscellaneous Legislative Businesses Kindly brief the work flow of above said system either can be customized workflow?	Sapphire		As per uploaded BRSD
43	In BRD, it is written as there will be a one window system can we assume that all stakeholders can initiate their request through single interface?	Sapphire		As per uploaded BRSD/RFP
44	Every component have their own separate system are these would be on single repository or we need to developed them individually?	Sapphire		Bidder may come up with suggestions in Technical Proposal.
45	In some areas it is written as system would be run on multiple devices like mobile phones as well and some place it required mobile app kindly clear either vendor need to developed Mobile App or web interface responsive to system should run on phone devices?	Sapphire		Bidder may come up with suggestions in Technical Proposal.
46	There are many similarities between Senate and NA system do vendor need to developed then separately or can be utilized same system with different role access?	Sapphire		Bidder may come up with suggestions in Technical Proposal.
47	In BRD it is written as system should issuance issue multiple NOC from different applications so do vendor need to integrate the system with third party applications?	Sapphire		As per BRSD

Vendor Queries (Ver 2.0)

Sr#	Query	Company	Ref#	Reply
48	In BRDs it is written as system should have the ability to create customized business process for workflow and in every system they have their own workflow so do client need a separate workflow management system which can be used for additional workflow system or that will be used for mentioned application system?	Sapphire		Bidder may come up with suggestions in Technical Proposal in the light of BRSD.