

QUERIES RAISED BY VENDORS

Q #	Query of the Vendor	Committee Response
1.	<p>In Lot 03 we would like to request a minor change in the specifications related to scanners. Your current requirement for the Operator Control Panel specifies a "Colour, four-line graphical LCD display with four operator control buttons or higher." While the requirement for four operator control buttons is acceptable, we have noted that the "Colour, four-line graphical LCD display" is a feature specific to a particular brand or model. Many scanner brands now offer LED displays, which can be black and white or color.</p> <p>We kindly request that you amend the requirement from "Colour, four-line graphical LCD display" to "LED display (color or black and white)" to allow for greater competition and flexibility. This change would enable a broader range of scanners to meet the requirement, providing more options without compromising quality.</p>	<p>It is mentioned in the RFP that the vendor can provide Operator Control Panel: Colour, four-line graphical LCD display with four operator control buttons or <u>higher</u>.</p>
2.	<p>There is confusion in warranty period for Lot 3 Scanner, Clause 3.5 states it as 3 years, while the specification section under Lot 3 Scanner mentions 1 year. Please clarify.</p>	<p>It is 1 year for Lot 3 Scanner.</p>
3.	<p>Do you require brand specific laptop and desktop?</p>	<p>The laptop and desktop specifications are outlined in the RFP document. Please ensure compliance.</p>

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